



## ***IU Southeast Graduating Student Survey: Facilities Report***

### **BACKGROUND**

The Indiana University Southeast Graduating Student Survey is administered to students when they apply for graduation and collects data regarding post-graduation plans, employment and income, applied learning experiences, factors influencing student satisfaction with their experiences at IU Southeast, diversity and culture, campus safety and self-perceived levels of abilities. This multi-year report is intended to provide information regarding how these data have changed from year to year and to support decision-making that facilitate change in response to the dynamic needs of the student population.

Individual question response rate varies. We include partial responses in the report and, unless otherwise indicated, non-respondents are excluded in tabled data counts and percentages.

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## Contents

RESPONDENTS.....	3
<i>Table 1: Respondents:</i> .....	3
SATISFACTION: IU SOUTHEAST EXPERIENCE.....	3
<i>Table 2: IU Southeast Experience Satisfaction:</i> .....	3
<i>Table 3: IU Southeast Experience Satisfaction (Graduates vs. Undergraduates):</i> .....	3
SAFETY.....	4
<i>Table 4: Campus Safety:</i> .....	4
<i>Table 5: Campus Safety – In Campus Buildings:</i> .....	4
<i>Table 6: Campus Safety – Walking on Campus:</i> .....	4
<i>Table 7: Campus Safety – In Campus Parking Lots:</i> .....	4
<i>Table 8: Campus Safety – Graduate Center (Graduates):</i> .....	5
ADDITIONAL COMMENTS .....	5
APPENDIX A.....	7

## RESPONDENTS

Survey respondents for 2021 consisted of six hundred forty-nine undergraduate respondents, and one hundred fourteen graduate respondents; 67% were female and 33% were male.

Table 1: Respondents:

	2021		2020		2019	
	N	%	N	%	N	%
Undergraduates	649	85%	808	89%	794	91%
Graduates	114	15%	102	11%	79	9%
Total	763	100%	910	100%	873	100%

## SATISFACTION: IU SOUTHEAST EXPERIENCE

Satisfaction with the classroom environment and the quality of specially equipped labs and training facilities remained high, though satisfaction with the quality of specially equipped labs and training facilities saw a 4% decrease in satisfaction. Satisfaction with the food services on campus also decreased by 4%. However, satisfaction with the availability of parking on campus increased by 5%.

Table 2: IU Southeast Experience Satisfaction:

	2021	2020	2019
Classroom environment (temperature, cleanliness, comfort of seats)	84%	82%	81%
Quality of specially equipped labs and training facilities.	80%	84%	83%
Availability of parking on campus.	68%	63%	63%
Food services on campus.	57%	61%	63%

The percentages total the "Very Satisfied" and "Satisfied" categories.

When comparing the graduate and undergraduate groups, the graduate group indicated higher levels of satisfaction than the undergraduate group for classroom environment and availability of parking on campus; the undergraduates indicated higher satisfaction with the quality of specially equipped labs and training facilities and food services on campus.

Table 3: IU Southeast Experience Satisfaction (Graduates vs. Undergraduates):

	2021		2020		2019	
	GR	UG	GR	UG	GR	UG
Classroom environment (temperature, cleanliness, comfort of seats)	89%	83%	88%	81%	93%	80%
Quality of specially equipped labs and training facilities.	77%	80%	80%	85%	87%	83%
Availability of parking on campus.	72%	68%	71%	62%	78%	62%
Food services on campus.	51%	58%	47%	63%	60%	63%

The percentages total the "Very Satisfied" and "Satisfied" categories.

## SAFETY

The large majority of respondents continue to always feel safe at IU Southeast.

*Table 4: Campus Safety:*

	In Campus Buildings			Walking on Campus			In Campus Parking Lots		
	2021	2020	2019	2021	2020	2019	2021	2020	2019
Always Safe	82%	81%	80%	69%	71%	73%	65%	65%	67%
Usually Safe	17%	18%	19%	28%	26%	25%	30%	29%	29%
Sometimes Safe	1%	1%	1%	2%	3%	2%	5%	6%	3%
Rarely Safe	--	--	<1%	<1%	<1%	<1%	<1%	<1%	1%
Never Safe	--	--	--	--	--	--	--	<1%	--
Total	100%	100%	100%	100%	100%	100%	100%	100%	100%

*Table 5: Campus Safety – In Campus Buildings:*

	2021		2020		2019	
	GR	UG	GR	UG	GR	UG
Always Safe	79%	82%	79%	81%	83%	80%
Usually Safe	18%	17%	21%	18%	17%	19%
Sometimes Safe	3%	1%	--	2%	--	1%
Rarely Safe	--	--	--	--	--	<1%
Never Safe	--	--	--	--	--	--
Total	100%	100%	100%	100%	100%	100%

*Table 6: Campus Safety – Walking on Campus:*

	2021		2020		2019	
	GR	UG	GR	UG	GR	UG
Always Safe	69%	69%	70%	71%	73%	73%
Usually Safe	28%	28%	27%	26%	25%	25%
Sometimes Safe	3%	2%	3%	4%	1%	2%
Rarely Safe	--	<1%	--	<1%	--	<1%
Never Safe	--	--	--	--	--	--
Total	100%	100%	100%	100%	100%	100%

*Table 7: Campus Safety – In Campus Parking Lots:*

	2021		2020		2019	
	GR	UG	GR	UG	GR	UG
Always Safe	67%	64%	68%	64%	71%	67%
Usually Safe	29%	31%	28%	29%	28%	29%
Sometimes Safe	5%	5%	4%	6%	--	4%
Rarely Safe	--	<1%	--	<1%	1%	1%
Never Safe	--	--	--	<1%	--	--
Total	100%	100%	100%	100%	100%	100%

Table 8: Campus Safety – Graduate Center (Graduates):

	2021	2020	2019
Always Safe	75%	85%	76%
Usually Safe	24%	13%	22%
Sometimes Safe	1%	1%	--
Rarely Safe	--	--	2%
Never Safe	--	--	--
Total	100%	100%	100%

**ADDITIONAL COMMENTS**

Respondents were asked to provide any additional comments or suggestions about safety:

1. more lighting in the parking lots would be nice
2. I am an online student who lives in Atlanta Georgia. I haven't been on campus and have no experience to draw from to answer these questions.
3. There were times when the lights were off at night. I don't know why. So, it was a little nerve-wracking being a woman alone out there.
4. No personal concerns
5. When i attended classes 20 years ago at IU Southeast I felt safe. The last 12 credit hours have been online
6. Did all my class online
7. Did not attend on campus classes
8. I was an online student only, therefore I didn't answer question about facilities on campus.
9. Distance learning student so all are N/A
10. I was often in the adult student center after midnight and never felt unsafe. It would, however, have been nice to see the campus police walk through occasionally just to know they were around.
11. I have never been on campus.
12. More patrolling after night classes release
13. Better lit parking lots and more on campus security would have made me feel more safe, especially since when I felt unsafe it was usually at night.
14. There were two incidents on campus where it was believed someone had a weapon and all faculty/staff acted appropriately and got everyone where they needed to be quickly. I never have felt anymore safe anywhere else as I did on campus.
15. N.A
16. The IUPD officers at IUS are an outstanding group who take what they do seriously, and go about it with compassion, fairness, and when needed, firmness.
17. have cameras in ALL areas of the parking lots.
18. More lighting in the parking lot would be helpful. Or possibly having a campus officer patrol the parking lots during nightfall.
19. I always feel safe at IUS, especially with our top-notch police department.
20. n/a
21. No emergency call buttons out in parking lot. Closest one is across the parking lot from the daycare center all the way to the library.
22. Although I never experienced a safety issue, I felt uneasy walking to my car at night because I never saw security, only during the day upon arrival and they would be putting citations on students cars. I would highly suggest security being more visible on campus especially in the late evenings and when it is dark.
23. I wish there were more lights and emergency centers to call.
24. I lived on campus my first year. I never felt unsafe on campus, sometimes just uncomfortable walking at night, but otherwise I never felt that I was in any danger.
25. more blue buttons on campus
26. NA

27. More lights. Have people monitor parking lots for the students who take night classes.
28. I have never had an issue on campus and have always felt safe while present on property
29. I never felt unsafe while on campus.
30. I was always on campus in the day, so I cannot comment on night time safety
31. Took all online classes
32. Classes on speaking up and being allies
33. Felt Safe
34. N/A
35. Leaving night classes feels very unsafe. The parking lot is dark, and I have to park far away due to EM parking.
36. N/A
37. I was an online student, but any time I visited the campus, I always felt safe.
38. All of career was good
39. The parking lots gave me some anxiety when walking to my car at night in the dark. They could be better lit or have more emergency towers in the parking lot itself. Also, better lighting around the sides of buildings.
40. Covid has made all our lives difficult
41. Watch for people speeding through and not paying attention on the road on campus/parking lot.
42. I was never on campus
43. NA
44. I always felt safe no matter the location on campus.
45. N/A
46. No issues
47. Texts were sent out to ensure any issues
48. None.
49. I think more lighting in the walkways between dorms and to the cafeteria area would be good.
50. kinda scary when some of the lamps burn out/are disconnected for several days when your class lets out after dark and you essentially look like a 12 year old girl
51. Stop Making Women Feel Scared Most Men are here to Protect them....
52. n/a
53. Overall, I usually felt pretty safe.
54. none
55. N/A
56. IUS felt like a safe and secure campus.
57. When taking night courses, the pathways are not very well lit, so it can be uneasy walking to your car if you're alone.
58. N/A
59. I wasn't on campus as often, took mostly online courses, but I never felt unsafe while on campus.
60. N/A
61. My car got hit before on campus while I was in class. It was hit so bad that the passenger side door would not open. I never heard back about camera footage on campus. I think their needs to be additional cameras outside for various safety reasons.
62. N/A
63. Could be more lights in the parking lots.
64. It might feel safer with some more light posts
65. I was not on campus but a few times. All times I felt safe while I was there.
66. very safe
67. did not go to on campus classes
68. Since all my courses are online, I was only on campus a couple of times.
69. Commuted once or twice a week; Did not have a parking pass, and had to park in the WAY BACK of the parking lot. Walking back to my car between 8:30 - 9 in the dark was very uncomfortable sometimes, especially in an open parking lot like that with only a few other people. I tried to bring this to attention before. Would like more guest parking options for nights that are where the parking pass students are allowed to park.

- 70. n/a
- 71. These questions are not relevant to those that are online only
- 72. I attended online and never was on the campus
- 73. I have never had to be on campus before, so I left all of the following questions above blank.
- 74. Online student, none applies
- 75. I was never on campus.
- 76. More lights
- 77. N/A
- 78. i never actually stepped foot on campus during my MBA program because of COVID
- 79. I was never on campus so I'm not sure how to answer these questions accurately.
- 80. I study online

## **APPENDIX A**

The electronic survey instrument is included in the paperclip attachment in the left toolbar. Note that some of the questions are routed to only be seen by Undergraduate or by Graduate respondents. Not all routing is apparent in the printed version of the electronic instrument.